

TENNIS 360 TERMS & CONDITIONS 2019

Dubai Sports World Private & Semi-Private Lessons

1. Only bookings with prepayment will be accepted and confirmed for DSW.
2. Pre-paid packs at other Tennis 360 locations cannot be transferred to DSW.
3. Pre-paid packs at DSW cannot be transferred to other Tennis 360 locations
4. Clients must sign in on coach's register at every lesson attended.
5. It is the responsibility of the respective players in a Semi-Private lesson to inform each other if they are unable to keep to their scheduled date and time. The absent player who failed to do so will not be compensated with a replaced lesson. However, if given 24 hrs notice by email, the scheduled lesson may be re-scheduled if both players are in agreement.
6. Private or Semi-Private lessons may be re-scheduled to another date or time subject to coach's availability, or cancelled after confirming the booking. However this must be communicated with **at least 24hrs notice via email** to info@tennisthreesixty.com Failure to do so will incur full charges being applied.
7. Should clients arrive late past the appointed start time, Tennis 360 is not obliged to extend the duration of the lesson beyond the appointed end time.
8. If our coach does not show up for a confirmed booking or is not present within 15mins of the scheduled start time, the next lesson will be free of charge.
9. No refunds for unused or unfinished sessions will be given. In the event of medical proof provided for prolonged illnesses or extended injury, paid unfinished lessons in a pack can be extended past DSW season at our other locations within 12 months from the last lesson given.

DISCLAIMERS:

- Tennis 360 hold no responsibility for accidents, past or present injuries and illnesses or disabilities sustained during lessons or being present at any of our facilities.
- Our clients are advised to wear appropriate footwear and clothing during their lessons for proper support for tennis movements and general safety
- Filming and photography will take place during clinics, lessons and events at Tennis 360's venues. By joining, you are consenting to the recording of your likeness and/or voice and you permit Tennis 360 (and partners), to use these images / footage, rights-free, for the purposes of marketing, unless you inform us of your objection in advance by email to info@tennisthreesixty.com