

TENNIS 360 TERMS & CONDITIONS 2019

ADULTS' CLINICS

Adults Clinics

1. Clients are required to sign-up weekly or pre-pay for selected dates for all clinics in advance, to confirm a place. Clinic places are available on a first-come-first-served basis.
2. Players attending clinics accept Tennis 360 coach's assessments and allocation to clinics suited for their playing levels, so that clinics can be conducted for maximum learning and enjoyment.
3. If a player arrives for a clinic without prior sign-up, and there are no places available in an appropriate level clinic, Tennis 360 reserves the right to decline the player's participation. However, we will make every possible effort to accommodate, where possible.
4. Upon confirming participation, if there is a no-show, last minute cancellation or failure to email marketing@tennisthreesixty.com to inform of non-attendance, the client will be subject to pay the full charge for the clinic. Cancellations for a morning clinic must be emailed by 6pm the evening before. Cancellations for an evening clinic must be cancelled by 12pm of the same day to avoid charges being applied.
5. Tennis 360 reserves the right to cancel a clinic if there are insufficient sign ups.
6. Tennis 360 reserves the right to refuse sign up or admit clients with more than 3 sessions that are unpaid, until outstanding payments are settled.
7. A pre-paid pack of 5 sessions are valid for 2 consecutive calendar months by pre-selecting 5 dates. These dates can be subsequently re-scheduled or replaced with alternate dates by giving 24hrs email notice to marketing@tennisthreesixty.com However, this is subject to places being available on the alternate dates selected. Pre-paid packs are not transferable or refundable. Unused or unfinished packs cannot be extended to the 3rd month.
8. Reservations of dates for places in clinics of more than 6 days in advance can only be secured with pre-payment.
9. No refunds for unused or unfinished sessions will be given except with medical proof given by doctor for prolonged illness or extended injury sustained. The claim must be made with medical proof within 30 days after expiration of the unused pack. Remaining sessions can be transferred to future dates, to be consumed within 2 months as first option before exercising the option of refund.
10. In the event of poor weather conditions, please call 04-447-8960 or email our office at marketing@tennisthreesixty.com **an hour** in advance to check on the status of your clinic.

DISCLAIMERS:

- Tennis 360 hold no responsibility for accidents, past or present injuries and illnesses or disabilities sustained during lessons or being present at any of our facilities.
- Our clients are advised to wear appropriate footwear and clothing during their lessons for proper support for tennis movements and general safety.
- Filming and photography will take place during clinics, lessons and events at Tennis 360's venues. By joining, you are consenting to the recording of your likeness and/or voice and you permit Tennis 360 (and partners), to use these images / footage, rights-free, for the purposes of marketing, unless you inform us of your objection in advance by email to info@tennisthreesixty.com